



# The British Constructional Steelwork Association Limited

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## ALL MEMBERS MEMORANDUM No 174-20

### BUILD UK HELPLINES

As well as the free contractual, health and safety and technical advice members are able to access directly from BCSA staff, BCSA is a member of Build UK and members may additionally benefit from their free helplines and services as set out below.

Some members have found the advice from Citation on HR and Employment matters particularly helpful in the last few months.

Topic	Provider	Description	How to Access Service
Contractual and Legal (England and Wales)	Wedlake Bell	One hour's free advice per year on construction law, contracts, dispute resolutions and retentions	0844 249 9871
Contractual and Legal (Scotland)	Anderson Strathern	Thirty minutes' free advice per case on construction law, contracts, dispute resolution, and retentions	0844 249 9872
Employment	Citation	Free advice on employment issues including discipline, redundancy and ill health	0345 844 4848 and quote 'Advice Card Number 95730'
Health & Safety	Citation	Free advice on all health and safety matters	0345 844 4848 and quote 'Advice Card Number 95730'
Credit Checks	Credit Serve	Free, unlimited credit checks for any company based in the UK or ROI	Email <a href="mailto:creditcheck@builduk.org">creditcheck@builduk.org</a> with the name and number of the company
Publications	Construction Industry Publications	30% discount on the Construction Health & Safety Manual and Construction Environmental Manual	Use the promotional code BUILDUK when checking out

**All memos and information from the BCSA regarding COVID-19 can be viewed at [www.steelconstruction.org/covid19](http://www.steelconstruction.org/covid19)**

**DEBORAH HARRISON**  
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